



Terms and Conditions for RNZSPCA (“SPCA”) Desexing Vouchers

Thank you for looking to get your animal desexed and/or microchipped through an SPCA Desexing Project.

SPCA Desexing Projects are for individual owners who require financial assistance or may not normally consider having their animal desexed and/or microchipped.

The Terms and Conditions (“terms”) below provide information on who can apply for an SPCA Desexing voucher (“voucher”), what you can use the voucher for, and where you can use the voucher.

1. Accepting The Terms

- 1.1 When you apply for or use a voucher, you agree to these terms, and therefore enter into an agreement between yourself and SPCA.
- 1.2 If you allow another person to use the voucher, they are also bound by these terms.
- 1.3 In addition to these terms, you must also comply with any terms set out by the veterinary clinic performing the surgery.
- 1.4 If you do not accept these terms, you will not be able to apply for a voucher.

2. Who Can Apply For and/or Use a Voucher

- 2.1 You must be at least 18 years old to apply for a voucher.
- 2.2 If an individual is not able to access the internet, or needs help applying for a voucher, they may ask someone to register on their behalf e.g. friend, family member or support worker.
- 2.3 You can apply for a maximum of ten vouchers.
- 2.4 You may not apply for a voucher if you are intentionally breeding animals to then sell, rehome or keep the offspring. This applies to both registered and unregistered breeders. The only exception to this term is if you are a breeder that is permanently closing your operation and desexing your dams, queens, sires or studs etc.
- 2.5 You may not apply for a voucher to desex and/or microchip an animal under your care if that animal is part of, or associated with, an animal rescue organisation. This also includes foster parents or carers who are looking after animals on behalf of an animal rescue organisation, regardless of if the animal is being rehomed.
- 2.6 SPCA provides desexing grants to eligible animal rescue organisations through a biannual application process. More information on SPCA Desexing Grants can be found on the CATNZ website nzcat.org.nz/awards
- 2.7 You may not apply for a voucher as an individual and then gift, pass, or forward the voucher to a breeder or animal rescue organisation.

3. Voucher Use

- 3.1 You can only use the voucher at a participating veterinary clinic listed when applying for a voucher.
- 3.2 Each participating veterinary clinic has their own surgery requirements, including minimum weight and/or age restrictions. The veterinary clinic can refuse, or delay the surgery, if your animal does not meet these requirements.
- 3.3 The voucher only includes desexing, microchipping and registration on the NZCAR database.
- 3.4 The voucher does not include additional services, surgeries or products provided by the veterinary clinic. Including, but not limited to, flea or worm products, vaccinations, dental work, antibiotics, pre-op bloods or post-surgery complications.

- 3.5 Any additional or future treatments, surgeries or medications that your animal may require, over and above the services provided by the voucher, will be at your own cost and agreed to by yourself and the participating veterinary clinic.
- 3.6 The voucher does not include any required Local Council or Government registration.
- 3.7 Due to the number of vouchers veterinary clinics receive, there may be a wait of several weeks before your animal's surgery date.
- 3.8 You must make any changes to your appointment, or cancellations, through the veterinary clinic within a fair and reasonable timeframe.

4. Voucher Acceptance and Payment

- 4.1 The voucher expiry date is included in the voucher confirmation email. Appointments should be before the expiry date. Any extension to this date must be agreed to by SPCA and the veterinary clinic performing the surgery and is not guaranteed.
- 4.2 Any required voucher price is included in the voucher confirmation email.
- 4.3 Any required voucher price is per animal.
- 4.4 You must make payment to the veterinary clinic on or before the day of surgery. The veterinary clinic will set the exact payment terms, including payment type.
- 4.5 Voucher payments are non-refundable, and any refund is at the discretion of the veterinary clinic.
- 4.6 If you do not pay the voucher price, the veterinary clinic may refuse the voucher.
- 4.7 If SPCA or the veterinary clinic deems you have breached any of the terms, either party can refuse to honour the voucher immediately, without prior notice and at their sole discretion.

5. Disclaimer

- 5.1 SPCA only facilitates access to vouchers as or when they are available.
- 5.2 SPCA is not responsible for any loss, damage, ongoing medical treatment or death, because of the appointment at the veterinary clinic, the desexing procedure itself or any drugs administered before, during or after surgery.
- 5.3 SPCA is not financially responsible for any costs incurred at the time of the appointment or surgery outside of those agreed between SPCA and the veterinary clinic, or any existing debt you may have with the veterinary clinic.

6. Personal Information and Security

- 6.1 SPCA will handle any personal information in accordance with our [Privacy Policy](#).
- 6.2 No data transmitted over the Internet can be guaranteed as totally secure. SPCA will strive to protect your information, but we do not warrant and cannot ensure the security of any information you transmit to us.
- 6.3 Any information you transmit to us is at your own risk.